Solution: Dashboard Creation
Services Provided: Consulting & Program Development

Engagement Overview

The Cloud program is for recruiting new partners and achieving scale in the Cloud revolution. The client required support for managing this massive program by involving more than 40 stakeholders running complex business programs and processes, each critical to the program's success. The client needed a way to inform stakeholders on key milestones and program progress in order to set proper expectations.

Challenges

Lack of a central location for worldwide and field stakeholders to monitor program updates.

No line of site into key milestones of status and work streams.

Lack of meeting structure/rhythm which led to program owner randomization in schedule, agendas, and action item tracking.

No centralized view across the program-wide top risks.

Manual tracking of partners in multiple spreadsheets.

Bloom Solution

The Bloom team created a common taxonomy so stakeholders were speaking in the same language and communication across programs was in sync, along with a platform to better track and understand program progress and identify risks.

Services

Consulting Support

- Created a program dashboard for stakeholders to access and track dynamic program information. This dashboard was built around a strategic program taxonomy, process measurement, and tracking.

Program Development Support

- Created and maintained a detailed project plan that aligned to work streams and documented major milestones.
- Built an all-up calendar of important dates that were maintained in a walking deck and on the dashboard.
- Customized weekly status reports for each program owner with individual key dates, action items, and work stream progress updates.
- Created a risk register on the dashboard to allow program owners to post top risks and automated roll-up of risks at a partner level.
- Implemented and managed a robust SharePoint centralizing the process and all documents.
- Implemented program meeting rhythm with agendas sent 24-hours in advance.
- Provided meeting notes for all stakeholders with action items.
- Tracked action items with reminders sent out to item owners each week.
- Standardized template for program owner report.

from little ideas
big things grow

BLOOM