

## CASE STUDY: Scorecard Audits

**Solution:** Data Processing, Scorecard Metrics

**Services Provided:** Business Intelligence (BI) & Analytics

### Engagement Overview

The clients were required to provide scorecard and metric definitions for multiple business groups prior to the start of each fiscal year; the accuracy of the data points were a key element of success.

### Challenges

Non-optimized database solution and multiple data platforms often caused data loss and data aggregation challenges.

Solving "everything at once" wasn't a possibility.

### Bloom Solution

The Bloom team designed a SSIS solution to calculate data attribute "health and sanity checks" which would inspect multiple data points across all metrics, scorecards, and business groups, then report in a self-service PowerBI Excel where data had been lost or changed, and where exactly the loss or change would impact scorecard planning.

### Services

#### BI Services Support

- Created SSIS solution to process scorecard data.
- Provide self-service PowerBI report.
- Provide business feedback regarding impact of data loss and change.

*"This is huge. Really a big deal. We've never had business scorecard target audits with this level of depth and richness at this point in the process. We've never been able to get updates to the reports on the timeline planned for these."*

- Redmond-based Fortune 500  
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